

## Aspects of precarity among employees of the Polish health care system

Grajek Z.<sup>1A-F\*</sup>, Ejsmont A.<sup>2A-F</sup>, Milewska E.<sup>1D,E</sup>, Kleszczewska E.<sup>1C,E,F</sup>

1. Institute of Health Care, State Higher Vocational School in Suwałki, Poland.
2. Institute Humanities and Economics, State Higher Vocational School in Suwałki, Poland

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### ABSTRACT

**Introduction:** The authors analyze aspects of social stratification proposed by Guy Standing with respect to key medical professions performing work in Polish publicly funded medical entities.

**Purpose:** The aim of the paper was to assess how health care providers can be assigned to particular classes and if the precarity phenomenon occurs in their work environment.

**Materials and methods:** An overview of statistical data was made on how health care providers performed their work in the years 2005- 2014 and pay rates in 2014.

**Results:** The vast majority of medical staff employed on the basis of civil law contracts were doctors. A smaller number of civil law contracts had been concluded by nurses and midwives. The

number of nurses performing work on these kinds of contracts has increased considerably since 2005, and in 2014 there were 10.27% of them. A senior nurse earned PLN 2,600.00. This was very small in comparison with the average gross remuneration in 2014, which amounted to PLN 3,783.46. Unemployment existed in the population of nurses, and was 2.3–2.8%. This is called natural unemployment.

**Conclusions:** It was found that precarity phenomena occur in the Polish health care system, although none of the professions met all the criteria attributed to the precariat.

**Keywords:** Precariat, public health care, health care occupations

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DOI

#### \*Corresponding author:

Zbysław Grajek  
Institute of Health Care, State Higher Vocational School in Suwałki, Poland.  
e-mail: zwgrajek@su.onet.pl

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## INTRODUCTION

### Precariat

In the 1970s, Marc Lalonde presented the impact of various factors on health. This classic paradigm is an excellent point of departure to consider the influence of various factors in the temporal dimension. The changing reality modifies the impact of particular determinants on public health. Medical personnel play a specific role in the assessment of health status. Health care providers are members of society that are heavily influenced by the work environment. Societal changes modify working conditions as well as employees' social and economic status.

One of the premises in the National Health Programme (Narodowy Program Zdrowia), societal impact on health is recognized by the Ministry of Health of the Republic of Poland [1]. The liberal and global economy necessitates changes that lead to the creation of new classes, strata, or social groups. The changes are reflected in research and scientific descriptions.

Professor Guy Standing introduced the term 'precariat' to the social sciences [2]. It is a neologism composed of the following Latinate words: '*caritas*' meaning 'mercy,' '*precarius*' meaning 'requested, granted at the strong request' [3], '*proletariat*' denoting 'a social class that consists of hired workers, especially industrial workers' or denoting 'the poorest stratum of society' [4]. In Standing's view, it is a new social class: '*precariat-precarius workers*,' a class that is different from the proletariat, but shares many of its characteristics.

The precariat is not the only class that Standing identifies. However, his classification is markedly different from the classifications proposed by other classical sociologists. For example, Karol Marx based his theory on the criterion of ownership of means of production, coming up with the idea of proletariat. Standing drew upon Marx's idea, coining the term 'precariat'. Max Weber sees social classes in a more complicated way, taking into account such characteristics as prestige, wealth, and power. Also, William Werner's classification into the classes is worth mentioning as it is based on the economic status and related social prestige. He categorizes society into the upper, middle, and lower classes and identifies several social subgroups. Adaptation of the concepts of classes to the Polish reality has been proposed by Henryk Domański [5].

Poland is not a country with a fully-fledged market economy. However, many social phenomena typical of this type of economy are already present. In his book, Guy Standing proposes seven social classes [6]. The '*elite*' disposes of enormous financial resources and its members are mentioned in Forbes rankings.

'*Salariat*' encompasses full-timers with permanent jobs that provide for disability and old age. '*Proficiants*' is a portmanteau word that blends 'professional' and 'technician.' The word describes people with narrow specializations capable of earning a high income as consultants or contractors. Classic '*working class*' is composed of hired workers that earn a living off stable jobs. '*Precariat*' is underneath the fourth described class. The remaining social classes are '*the unemployed*,' and '*the detached*.' The former one is composed of people who are dependent on social services because they have been out of work for a long time. The latter one is the lumpenproletariat which is a class of the lowest social standing made up of "declassed people, living unstable lives in penury and holding unspecified, odd jobs" [7].

Extensively described in the English literature, the precariat phenomenon refers to the liberal economy of highly developed countries. Poland is still an aspiring country. Poland's economy has been growing in strength. Also, there is an improvement in the economic situation of Polish society. Data and analysis can be found in the paper entitled 'Social Diagnosis 2015.' Although employment is rising, we still encounter many disturbing phenomena. In 2015 unemployment stood at 7.7% yet at the cost of, inter alia, employment instability. As far as forms of employment are concerned, there is a huge percentage of unstable temporary contracts. "They made up nearly 30% of all workers in the economy. The segmentation of the labour market concerns the permanent division of the labour market into a better and a worse part which encompasses people who constantly get unstable and low-paid jobs" [8].

Public moods reflect the situation. In March 2015, the Precariat Congress took place in Warsaw. One could read the following information on the Congress website: 'At least 1.6 million Poles have junk contracts, i.e. civil law contracts. Without entitlements, with no right to vacation time or overtime pay. An even greater number of people have employment contracts, but their life is not easy either. Being low-earners, their salary is sufficient to satisfy only basic needs or is not able to satisfy them at all. We are deprived of stability and security.' [9]. The characteristic features of the precariat are as follows:

1. Unspecified job positions
2. No permanent contracts
3. No employment rights such as
  - a. regular working hours
  - b. pay for overtime work
  - c. the right to vacation time
4. No opportunities to develop professionally
5. Periods of unemployment
6. Unstable social situation, i.e.:
  - a. no fixed income
  - b. no creditworthiness

- c. no opportunities to achieve their ambitions
- 7. Difficulty maintaining mental health, e.g.
  - a. professional burnout
  - b. inadequate engagement in the performed work
  - c. marital and family crisis situations

The social class of the precariat is not uniform. Three groups can be distinguished. 'The members of the first one are born into the poorest families and come from tiny towns, standing a slim chance of a good education and professional development. Other members of this group have lost permanent employment due to age or restructuring. The second precariat group is made of young educated people participating in constantly unpaid or low-paid internships as well as professionals living off casual jobs and temporary contracts. The third precariat group includes, among others, migrants, the disabled, or convicts' [2].

Although the description of this social group results from a critical attitude to a liberal (neoliberal) economy, it shows objective problems related to a specific manner of performing work. The phenomena of the precariat employment policy are also present in medical entities [10]. They constitute part of the deregulatory employment policy.

### **Forms of employment in public health care entities in Poland**

Diverse as it is, employment in the health care sector is related to the financial standing of the entity which, in turn, is influenced by sources of income, organizational structure, and management style. Multiple transformations of the health care system have led to the creation of medical entities with various legal forms and different ways of paying for medical services. This segmentation was reinforced by the provisions of the Law of 2011 on Medical Activity [11]. To analyze the precariat phenomenon in the health care system, it is essential that two separate sources of funding of medical services be considered. Thus, one may speak of the public health care system, currently sustained by medical insurance contributions that are supplemented by the state budget and the private health care system financed directly by the patient.

Public health care services may be provided by different medical entities. One of them is independent public health care institutions (in Polish: SP ZOZ), which are owned by state authorities as well as units of self-government (in Polish: JST). Another one is non-public health care institutions (in Polish: NZOZ) set up in accordance with the provisions of the Law on Health Care Institutions which have private owners and varied

legal status and are supported by public funds [12]. In the public sector, medical services may be provided by different practices run by either doctors or nurses as well as commercial law companies. Legally restricted access to private sources of funding is an essential feature of publicly funded provision of medical services (e.g. private hospitals). The process of transforming the Polish health care system started in 2016. The way of financing the system and medical entities had not changed as of the date on which this article was submitted for publication.

This diversity is additionally reinforced by different forms of employment [13], namely employment contracts and civil law contracts. Employment contracts are governed by the provisions of the Labour Code. They are a stable form of employment. Various vocational groups are employed in such a way. Civil law contracts are concluded with providers of medical services. Our considerations are limited to contracts with practices that are subcontractors of medical services, i.e. doctors, nurses and midwives. In Poland, subcontractors conclude contracts for a fixed period of several years, which is a short time span. The burden of civil liability for the performed services is on the subcontractors. Two types of pay rates can be distinguished. The first type of rate is similar to the rate obtained by employees who hold an equivalent job position. Such rates are included in a majority of contracts. It is worth mentioning that pay rates of publicly-funded health care entities that are legal persons and manage their finances independently are specified in the collective labour agreements or remuneration rules. In practice, the rates do not differ much from rates specified by the Ministry of Health for budgetary units [14].

The aim of the paper is to assess the Polish health care system in the light of Guy Standing's theory, which proposes a new classification into social groups before the changes of the system introduced in 2016. A special emphasis was placed on whether each group qualifies as the precariat.

## **MATERIALS AND METHODS**

We did an overview of the statistical data from the Statistical Bulletin of the Polish Ministry of Health (2005-2014), on ways the three categories of health care providers, namely doctors, nurses and midwives, performed their work in the years 2005 – 2014. On the basis of the official data, their remuneration was established. Next, they were qualified to classes proposed by Guy Standing.

## **RESULTS**

Between 2005 and 2014, the vast majority of medical staff employed on the basis of civil law

contracts were doctors. Their number is on the rise, making up over 47.94% in 2014. A smaller number of civil law contracts was concluded by nurses and midwives. However, the number of nurses performing work on the basis of civil law contracts

has increased considerably since 2005, and in 2014 there were 10.27% of them. In the surveyed period, the number of contracts with midwives has fluctuated, currently accounting for 8.76%. Detailed data are presented in Table 1.

**Table 1.** Medical staff working in hospitals in the years 2005-2014

Years	Doctors		Nurses		Midwives	
	<i>on the basis of an employment contract</i>	<i>on the basis of a civil law contract</i>	<i>on the basis of an employment contract</i>	<i>on the basis of a civil law contract</i>	<i>on the basis of an employment contract</i>	<i>on the basis of a civil law contract</i>
2005	18 406	8 894	34 188	4 917	4 801	1 611
2006	17 886	9 847	34 029	5 114	4 694	1 769
2007	44 093	16 036	115 889	3 870	15 388	433
2008	42 963	20 590	117 344	4 929	15 660	611
2009	42 920	23 444	117 688	5 855	15 695	688
2010	43 112	25 920	118 450	7 152	15 804	781
2011	43 167	30 029	120 614	8 056	15 899	879
2012	43 119	34 443	120 509	10 684	15 754	1 096
2013	42 873	35 958	119 559	12 001	15 621	744
2014	41 893	38 572	118 890	13 616	15 649	1 504

Source: Authors' own calculations based on *Biuletyn Statystyczny Ministerstwa Zdrowia* (2006), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 34-37; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2007), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 35-38; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2008), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 34,35; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2009), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 39,40; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2011), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 79,81; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2012), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 71,73; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2013), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 59,60; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2014), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 59, 60; *Biuletyn Statystyczny Ministerstwa Zdrowia* (2015), Centrum Systemów Informacyjnych Ochrony Zdrowia, Warszawa, pp. 59, 61.

A specialist doctor (senior assistant) earns PLN 3,950.00 gross in accordance with the XIX pay scale. Nurses or midwives may be employed as assistants or senior assistants if they hold a Master's degree diploma. However, most of them are employed at lower-ranking positions. A senior nurse may earn PLN 2,600.00 in accordance with the XIV pay scale, whereas a specialist nurse's basic remuneration comes to PLN 2,850.00 in accordance with the XV pay scale.

People holding managerial positions earn higher salaries and managerial salary supplements. Contractual pay is established by adding basic remuneration and social security contributions, i.e. contributions to old age pension, disability pension, health and accident contributions. It all comes to PLN 4,769.23 and PLN 3,441.09, respectively.

The study of the Central Statistics Office data reveals that the average gross remuneration in the national economy in 2014 amounted to PLN 3,783.46. In addition, seniority allowance and position-related allowance and in the case of doctors an equivalent of opt-out duty hours is awarded as well. Usually, there is an inherent

obligation to work within the current working time. Pay in civil law contracts is specified in a more flexible way. It can be based on an hourly basis or currently received remuneration. The employer tends to reduce labor costs. Pay in civil law contracts may be dependent on the procedures performed without adhering to any specific time regime, but the doctor is under an obligation to take care of the patient and be immediately available if the patient's condition suddenly worsens. This type of pay construct makes it possible to earn more at the cost of being constantly on call.

The above considerations reveal that remuneration in the precariat groups varies. However, if workers want social security they must take care of it themselves. It can be concluded from the above analysis that there are huge financial disparities within this group. Upon subtracting the necessary sums, the pay is without paid vacation time, overtime, etc. Highly paid workers may be tempted to spend or consume the earned income. The income obtained from low-paid jobs is immediately spent as a matter of course.

In the second group of civil law contracts, the pay is market-adjusted. Such contracts are concluded with representatives of deficient, not necessarily narrow, specializations. The providers may earn up to several thousand zlotys (surgeons, for example).

A low rate of unemployment among nurses was found.

## DISCUSSION

In-depth analysis of the reasons for the situation is beyond the scope of this paper. However, it can be stated unequivocally that one of the most important factors influencing this situation is the fact that remuneration costs constitute a considerable percentage of the costs of operational activities of medical entities and their reduction is achieved by civil law contracts, because such contracts reduce the employer's social security costs.

The conducted analysis makes it possible to systematize forms of employment in the health care establishments in three classes according to Standing. The low-paid '*working class*' and the well-paid '*salarial*' have stable working conditions. '*Proficients*' are specialists employed on the basis of civil law contracts with market-adjusted pay.

There is also a huge group of workers all of whom or a vast majority of whom qualify as the '*precariat*.' People who perform work on the basis of civil law contracts with rates that are a direct transposition of pay conditions usually fall within the '*precariat*' category. They perform ancillary work and services (house-keeping, laundry, protection of premises). These workers are usually hired by subcontractors. Having permanent stable jobs, they qualify as the '*workers*' class.' If they are on civil law contracts, they exhibit the characteristics of the '*precariat*' in full.

How should we classify people who provide medical services and are employed on the basis of fixed-term civil law contracts? If their pay directly derives from the pay obtained by employment contract workers, then, as far as nurses and midwives are concerned, we can talk of a group similar to the '*precariat*' category. At present, they are not threatened by unemployment, but they meet other '*precariat*' criteria.

The precarity phenomenon on the Polish labour market was brought to attention by Szarfenberg [13]. It is also present in medical entities. It is a side effect of managing a system subject to continuous financial shortages. On the one hand, application of '*precariat*' practices makes it possible to lower the operating costs of enterprises. On the other hand, it poses threats resulting from unstable working conditions.

In the health care sector, the principle of allowable number of working hours may be

ignored. It is advantageous to the employer and makes a good deficit in some specializations. One person can deal with the work that should be specified in several employment contracts. '*Precariat*' workers can obtain a high income by lengthening their working hours. Civil law contracts are concluded with a couple of entities.

This work system harms the employee as it induces a lot of stress [15]. The cumulative effect of these factors overlaps with the negative impact of working conditions typical of hospital settings, constituting a threat to medical entities. Doctors, nurses, and midwives working within this system have neither the time nor the means to improve their qualifications. Consequently, the quality of the provided services is adversely affected. This aspect is often overlooked by the managerial staff forced to cut costs and make short-term plans only.

It seems that with the passage of time the '*precariat*' phenomenon should disappear from the doctor's profession in Poland. In 2014 in Poland, 230.7 doctors had to handle 100,000.00 inhabitants. It is the next to last place in Europe. Austria has the best ratio of 504.9 doctors and neighboring Lithuania has 430 doctors [16].

The latest domestic data collected in order to make a map of health needs reveal that doctors are in high demand. A shortage of doctors makes it possible to negotiate better remuneration and move up to the '*proficients*' class that works on the basis of civil law contracts or to the '*salarial*' class that works on the basis of employment contracts and obtains higher pay. Thus, an opportunity opens to leave the '*precariat*' class. The same applies to the professional situation of nurses. Currently nurses are in high demand. The document entitled 'Map of health needs in hospital treatment in Poland' states that 'the analysis of the employment pattern of nurses and midwives brings to the foreground the need to quickly increase the number of nurses and midwives by employing more younger staff' [17].

Such situation should help nurses leave the '*precariat*' class. However, the barriers result from low financial outlays and limitations to obtain revenue by medical entities that cooperate with the National Health Fund. The National Health Fund limits the number of services regardless of the real demand or providers' possibilities.

Unemployment exists only in the population of nurses. "The unemployment rate of 2.3–2.8% is caused by economic immigration on the one hand and natural unemployment on the other, as a result of lack of jobs in the region"[18].

Presenting the '*precariat*' phenomenon in the Polish health care system, the authors of the paper are aware of changes proposed by government authorities currently in power. The changes concern the employment law (minimum wage, obligatory contributions to be paid on civil law contracts, etc.).

Such solutions may be beneficial to the employee. However, as usual, the problem is in financing the transformations. The precariat phenomenon in the health care system may be influenced by the way in which medical services are to be financed. Not until new laws enter into force, and the upcoming health care reform sets in, will it be possible to estimate the holistic effect of the proposed changes on medical staff.

## CONCLUSIONS

The current Polish health care system may be said to include a few social classes according to Guy Standing's classification. The presence of the precariat phenomenon was noted. However, none of the medical health care providers fully matched the precariat category.

## Conflicts of interests

There are no conflicts of interests regarding the publication of this article.

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